

Morgan Stanley TMT Conference

Vodafone Group Plc

Vittorio Colao, Chief Executive

19 November 2008



The following presentations are being made only to, and are only directed at, persons to whom such presentations may lawfully be communicated (“relevant persons”). Any person who is not a relevant person should not act or rely on these presentations or any of their contents.

Information in the following presentations relating to the price at which relevant investments have been bought or sold in the past or the yield on such investments cannot be relied upon as a guide to the future performance of such investments. These presentations do not constitute an offering of securities or otherwise constitute an invitation or inducement to any person to underwrite, subscribe for or otherwise acquire securities in any company within the Group.

The presentations contain forward-looking statements which are subject to risks and uncertainties because they relate to future events. These forward-looking statements include, without limitation, statements in relation to the Group’s projected financial results of the 2009 and 2010 financial years. Some of the factors which may cause actual results to differ from these forward-looking statements are discussed in the last slide of the final presentation and others can be found by referring to the information contained under the heading “Other Information - Forward-Looking Statements” in the Half-Year Financial Report for the six months ended 30 September 2008 and “Principal Risk Factors and Uncertainties” in our Annual Report for the year ended 31 March 2008. The Half-Year Financial Report and Annual Report can be found on our website (www.vodafone.com).

The presentations also contain certain non-GAAP financial information. The Group’s management believes these measures provide valuable additional information in understanding the performance of the Group or the Group’s businesses because they provide measures used by the Group to assess performance. However, this additional information presented is not uniformly defined by all companies, including those in the Group’s industry. Accordingly, it may not be comparable with similarly titled measures and disclosures by other companies. Additionally, although these measures are important in the management of the business, they should not be viewed in isolation or as replacements for or alternatives to, but rather as complementary to, the comparable GAAP measures such as revenue and other items reported in the consolidated financial statements.

Vodafone, the Vodafone logos, Vodacom, Vodafone live!, and Vodafone Station are trademarks of the Vodafone Group. Other product and company names mentioned herein may be the trademarks of their respective owners.

The BlackBerry family of related marks, images and symbols are the exclusive properties and trademarks of Research In Motion Limited—used by permission. BlackBerry is registered with the U.S. Patent and Trademark Office and may be pending or registered in other countries.



Vodafone: Well positioned in an attractive sector

Telecoms industry	Vodafone
Strong cash flow generation	<ul style="list-style-type: none">• Strong cash flow performance• No.1/2 position in key markets
Large data market opportunity, also in emerging markets	<ul style="list-style-type: none">• Pioneer in data: 3G/HSDPA/Vodafone live!
Potential growth opportunities	<ul style="list-style-type: none">• Recognised brand in consumer• Increasingly trusted brand in enterprise: Vodafone Global Enterprise
Emerging market penetration potential	<ul style="list-style-type: none">• Presence in large emerging markets: India, Africa
Good economies of scale and cost structure with ability to absorb downturns	<ul style="list-style-type: none">• Scale in technology and purchasing: Vodafone Procurement Company• Proven ability to control costs



May 2006 strategy

May 2006	Progress
1. Revenue stimulation and cost reduction in Europe	<ul style="list-style-type: none">• Usage up 22% p.a.; prices down 17% p.a.• Delivered on cost and capex targets
2. Emerging market growth	<ul style="list-style-type: none">• Increased presence: Ghana, India, Poland, Qatar and Vodacom
3. Total communications	<ul style="list-style-type: none">• Annualised data revenue £2.8bn• Broadband capabilities in 12 markets
4. Manage portfolio for maximum returns	<ul style="list-style-type: none">• Disposal of non-core assets
5. Capital structure and shareholder returns	<ul style="list-style-type: none">• Higher dividends• £20bn cash returned to shareholders



Environment: Economic, competitive and regulatory pressures

Economy	Competition	Regulation
Weaker global growth	Price declines	Mobile regulation
Emerging market inflation	Converged offers	Evolving fixed framework
	MVNOs/discount players	



November 2008 revised strategy



November 2008 revised strategy

Focus on free cash flow generation and execution

Drive operational performance

- Value enhancement
- Cost reduction

Pursue growth opportunities in total communications

- Mobile data
- Enterprise
- Broadband

Execute in emerging markets

- Delivery in existing markets
- Selective expansion/cautious approach

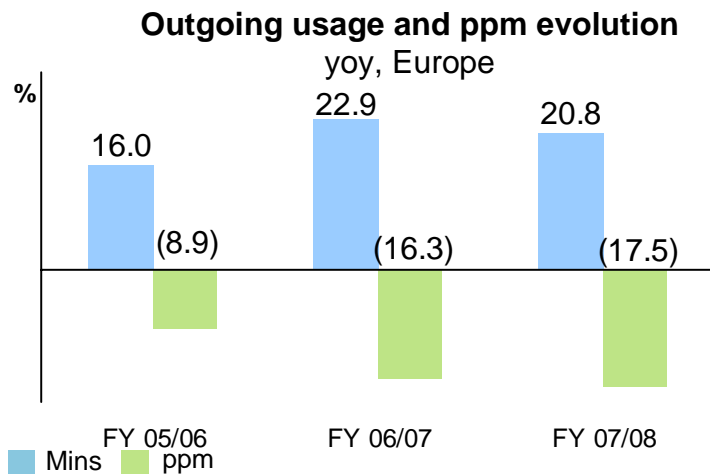
Strengthen capital discipline

- Shareholder returns
- Clear priorities for surplus capital

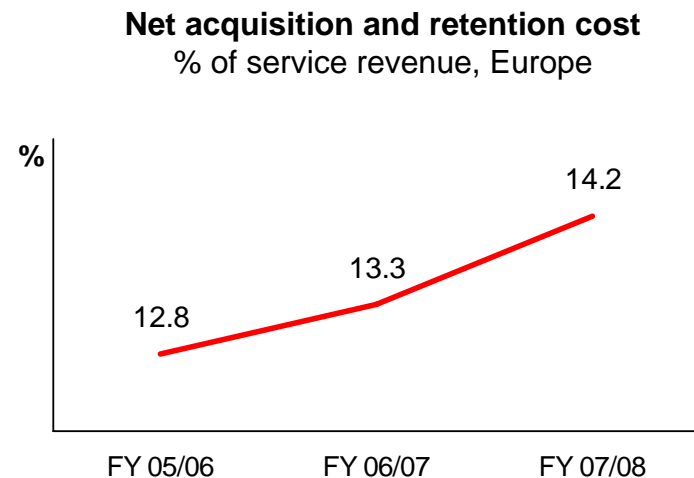


Operational performance: From revenue stimulation to value enhancement

Price is declining faster than usage



Customer investment spend is growing



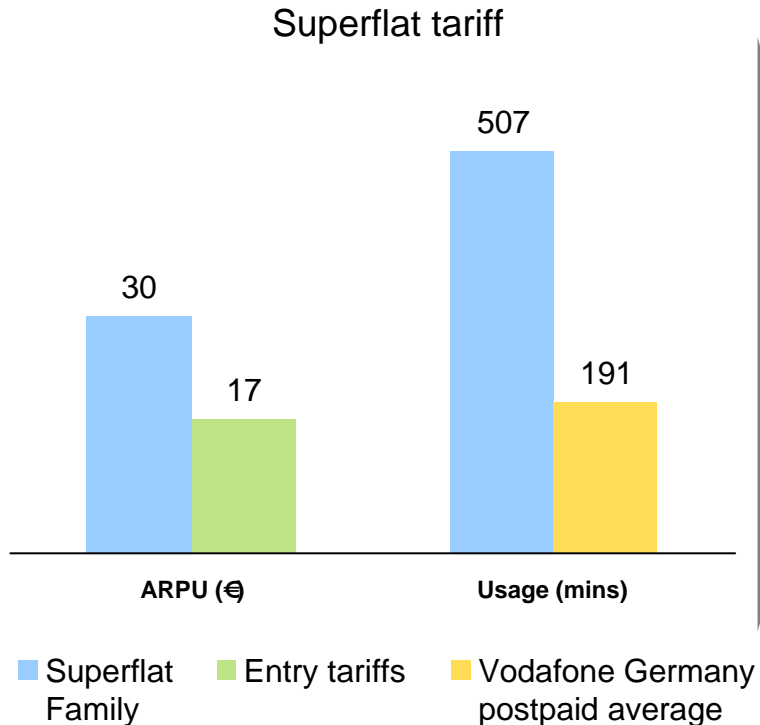
Value enhancement strategy

- Increased loading of offers, lower implicit prices
- Commitments, commercial investment rebalancing
- Load networks/scale driven
- Extension of penetration (households, businesses)
- Price competitive for medium and high-end customers
- Competitive in prepaid: MVNOs, distributors' brand, etc.



Value enhancement: Early results encouraging

Vodafone Germany: Family plan offer...



...showing the value of our approach


- Sell through benefits
 - Average of 1.4 Superflat Family bolt-ons per Superflat contract
 - 2/3 of Superflat Family adds are SIM-only
- ARPU enhancement
 - Superflat Family ARPU +€13 compared to other entry level tariffs
 - Superflat Family usage over 500 minutes, of which 2/3 is on-net

Deeper household penetration, more value than regular tariffs




Costs: A large part is either variable or market sensitive


Cash cost FY 07/08 (£bn)	Variable (Volume)	Market (Competition)	Fixed (Maintenance)	Total	
Direct	£8.3bn	22%	6%	2%	30%
Acquisition and retention	£6.2bn	}	27%	7%	34%
Other customer costs	£3.3bn				
Opex	£4.5bn	-	-	17%	17%
Capex	£5.1bn	3%	8%	8%	19%
Total	£27.4bn	25%	41%	34%	100%



Traffic dependent



Competitor behaviour dependent



Scale opportunity



Cost efficiency: Multiple programmes to reduce cost and create a lean structure

Commercial	<ul style="list-style-type: none">• Wholesale roaming company• Terminals portfolio simplification• Logistics centralisation	<ul style="list-style-type: none">• Customer care optimisation• E-billing• Media buying• Handset self-care
Technology	<ul style="list-style-type: none">• European network evolution: Single IMS and all IP network• Network sharing• IT applications rationalisation• Network testing centralisation	<ul style="list-style-type: none">• Network hub and spoke consolidation• Transmission optimisation• Field force simplification• Network maintenance streamlining
General and administration	<ul style="list-style-type: none">• Support functions reduction• Property rationalisation• Discretionary expenditure reduction	

Expected benefits: Annualised savings of £1.0bn by FY 10/11 to offset inflationary pressures and fund growth opportunities



Cost efficiency: Key targets FY 07/08 – FY 10/11

Europe¹

Operating costs² broadly stable

Capital intensity at or below 10%

EMAPA

Operating costs² will grow at a lower rate than revenue

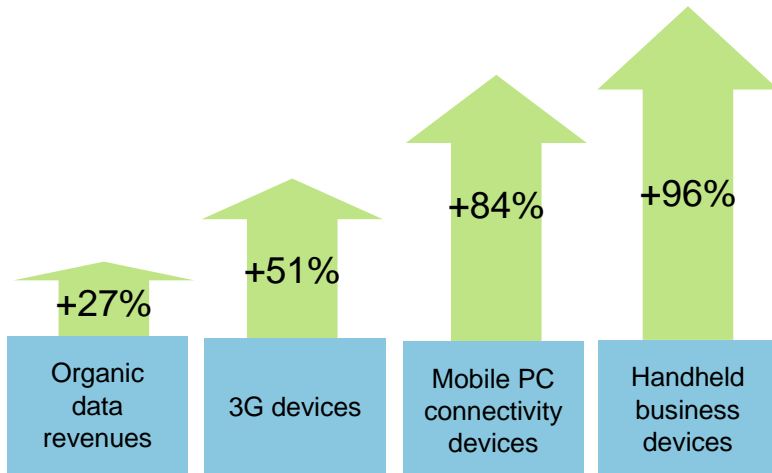
Capital intensity will converge on Europe levels in the long-term

¹Europe plus common functions. ²Operating expenses plus customer costs excluding A&R costs, adjusted for FX and M&A.



Growth opportunities: Maintaining leadership in mobile data

Achievement H1 08/09



Market opportunity

- Consumer: Data is only 4% of revenue
- Monthly mobile data contracts in Europe is only c.8% of customer base, but expected to grow
- Emerging markets: Internet will be mobile

Driving and supporting growth

Devices: Netbooks, USB dongles, phone as modem, etc.

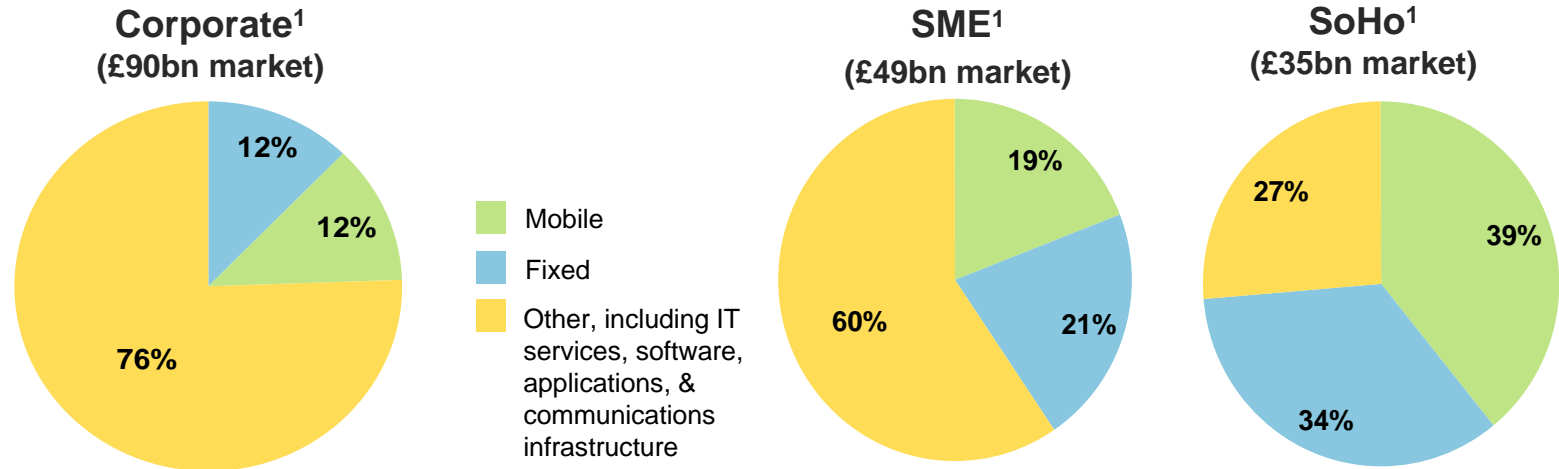
Price innovation

Vodafone Business Services

Vodafone Internet Services



Growth opportunities: Significant opportunity for growth in Enterprise



Vodafone Global Enterprise (2006)

- Vodafone Global Enterprise (VGE): 270 MNCs, global account management model
- Revenue growth 8% in H1 08/09
- Attractive product and service portfolio, including industry vertical mobility solutions
- Deepening Verizon Wireless partnership

Vodafone Business Services (2008)

- Dedicated division in markets
- Brand credibility
- Shared service platform
- Deepen penetration of core products, network-based Centrex (e.g. Rete Unica), 'Office in a box' IP PBX

¹Source: IDC and company estimates for Vodafone controlled footprint excluding India. Market size of FY 07/08.



Growth opportunities: Broadband, a market by market approach

Vodafone assets

- 42m contract mobile customers in Europe
- Network infrastructure
- Distribution and brand
- CRM systems

Achievements

- Over 60% population covered by unbundled exchanges in Germany and 40% in Italy and Spain
- Vodafone DSL available across Europe
- Successful integration of Arcor, Tele2 Spain, Tele2 Italy

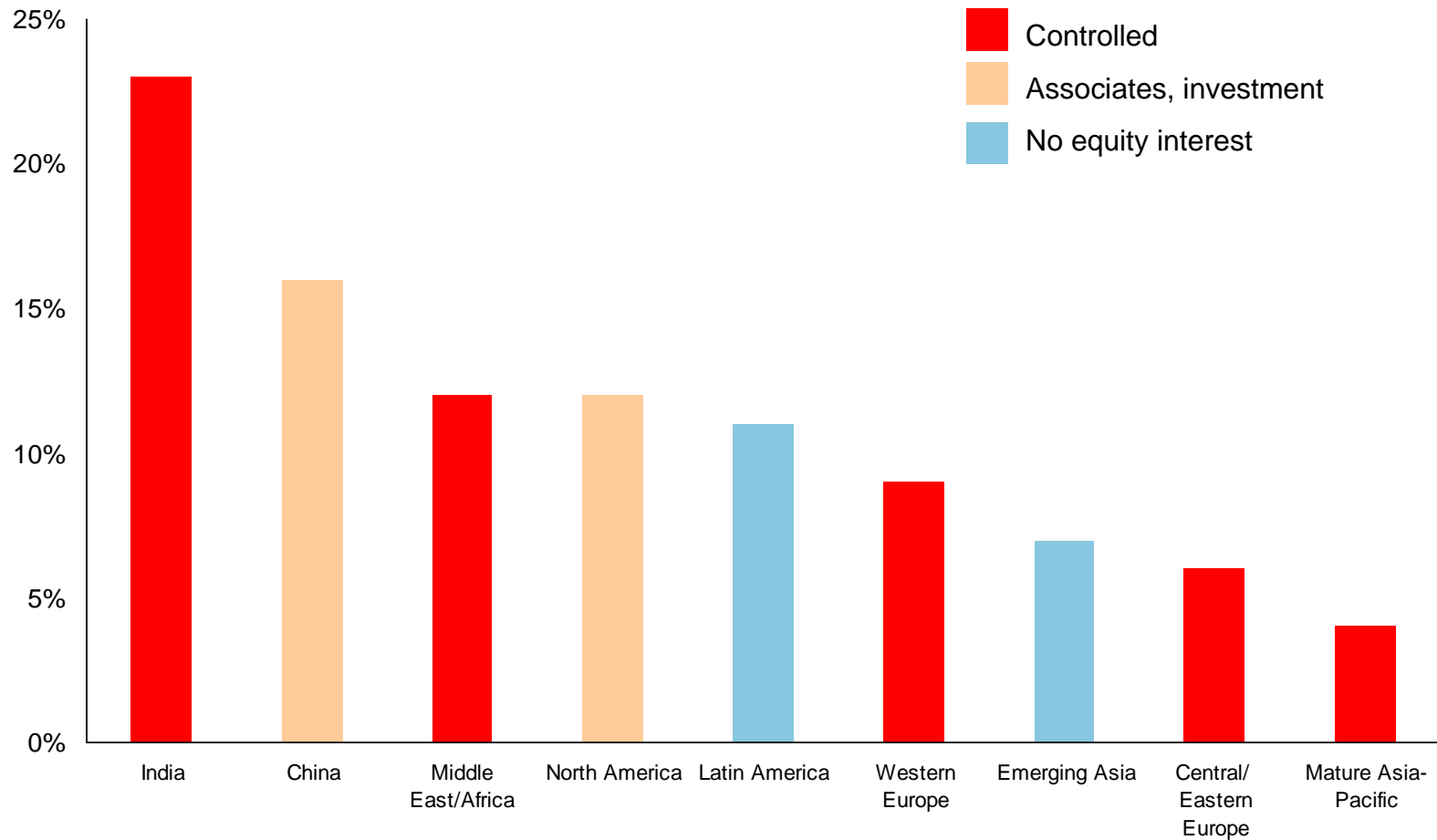
Vodafone strategy

- Vodafone as total communications brand based on strong personal/mobile relationships
- Focus on communication needs of enterprise and high-value households
- Technology agnostic (asset smart)
 - HSDPA/DSL/FTTC
 - Acquire/deploy/re-sale
- Market by market approach required based on
 - Strength of Vodafone assets
 - Geo-density
 - Pricing levels
 - Regulation



Emerging markets: Already in the right markets

2008-2012 share of mobile industry revenue growth



Source: Ovum May 2008, Merrill Lynch Wireless Matrix Q1 2008.

Note: Mature Asia-Pacific includes Australia, New Zealand, Japan, Hong Kong and Singapore; North America includes USA and Canada.




Emerging markets: Delivery first, selective expansion

Delivery

- 26% customer growth in H1 08/09
- Exploit potential penetration opportunity
- Data opportunity
- Cost efficiency: Power sharing, network sharing
- Products and services: Low cost handsets; roaming; payments
- Focus: India, Turkey, Vodacom

Priority

Selective expansion

- Strict screening criteria
 - GDP growth, GDP per capita
 - Penetration/profitability
 - Market structure
 - Risk
 - M&A financial criteria remain in place
 - Size, impact on Vodafone value
- 
- Few attractive markets remain
 - Partner Market agreements where no equity investment

Cautious approach



Capital discipline: Priorities for cash

Focus on free cash flow generation and disciplined deployment

Investment

- Supporting existing business
- Growth opportunities: Mobile data, enterprise, broadband
- Spectrum

Reward shareholders

- Primary focus on dividends
- Low single 'A' rating still appropriate

M & A

- In-market consolidation opportunities
- Emerging markets
- Portfolio management



Capital discipline: Portfolio management

Controlled assets	<ul style="list-style-type: none">• All assets reviewed regularly• Focus on non-performing/subscale/high risk• Value creation as key metric using local cost of capital• Supporter of consolidation (active/passive)
Verizon Wireless	<ul style="list-style-type: none">• Leading asset, attractive market, strong management team• Alltel synergies• Deepening partnership: LTE, enterprise, terminals• Complex but income tax-efficient holding structure
SFR	<ul style="list-style-type: none">• Number 2 player, mature market• Strategically aligned/good partnership• Common technology and strong co-operation• Strong shareholder agreement
China Mobile	<ul style="list-style-type: none">• Large, growing market• Number one player with scale advantage• Good partnership: LTE, Enterprise, JV on services



Vodafone management will:

**Strengthen all businesses and focus on value
Implement £1bn cost programmes**

Increase revenue contribution from mobile data, enterprise and broadband

**Focus on delivery in emerging markets and
approach expansion cautiously and selectively**

Maintain clear priorities for surplus capital

Target sustained £5 - 6bn p.a. of free cash flow¹

¹Excluding potential cash flow CFC tax settlement and spectrum/licence purchases.



This document contains “forward-looking statements” within the meaning of the US Private Securities Litigation Reform Act of 1995 with respect to the Group’s financial condition, results of operations and businesses and certain of the Group’s plans and objectives. In particular, such forward-looking statements include statements with respect to expectations regarding the Group’s financial condition or results of operations and expectations for the Group’s future performance generally; expectations regarding the operating environment and market conditions and trends, including customer mix and usage, competitive pressures and price trends; intentions and expectations regarding the development and launch of products, services and technologies introduced by Vodafone or by Vodafone in conjunction with third parties; anticipated benefits to the Group from cost reduction or efficiency programmes; growth in customers and usage; growth in mobile data, enterprise and broadband; growth in emerging markets, especially India, Turkey and Africa; expectations regarding foreign exchange rates and interest rates, expectations regarding revenue, adjusted operating profit, capitalised fixed asset additions, free cash flows, costs, tax payments and tax rates; expectations regarding capital intensity, capital expenditures and depreciation and amortisation charges; expectations regarding liquidity and capitalisation; expectations regarding the integration or performance of current and future investments, associates, joint ventures and newly acquired businesses; the rate of dividend growth by the Group or its existing investments; and the impact of regulatory and legal proceedings involving Vodafone and of scheduled or potential regulatory changes.

Forward-looking statements are sometimes, but not always, identified by their use of a date in the future or such words as “anticipates”, “aims”, “could”, “may”, “should”, “expects”, “believes”, “intends”, “plans” or “targets”. By their nature, forward-looking statements are inherently predictive, speculative and involve risk and uncertainty because they relate to events and depend on circumstances that will occur in the future. There are a number of factors that could cause actual results and developments to differ materially from those expressed or implied by these forward-looking statements. These factors include, but are not limited to, the following: changes in economic or political conditions in markets served by operations of the Group that would adversely affect the level of demand for mobile services; greater than anticipated competitive activity, from both existing competitors and new market entrants, which could require changes to the Group’s pricing models, lead to customer churn or make it more difficult to acquire new customers; the impact of investment in network capacity and the deployment of new technologies, or the rapid obsolescence of existing technology; higher than expected costs or capital expenditures; slower than expected customer growth and reduced customer retention; changes in the spending patterns of new and existing customers and the possibility that new products and services will not be commercially accepted or perform according to expectations; the Group’s ability to renew or obtain necessary licences; the Group’s ability to achieve cost savings; the Group’s ability to execute its strategy in mobile data, enterprise and broadband and in emerging markets; changes in foreign exchange rates or interest rates; the ability to realise benefits from entering into partnerships for developing data and internet services and entering into service franchising and brand licensing; unfavourable consequences of acquisitions or disposals; changes in the regulatory framework in which the Group operates, including possible action by regulators in markets in which the Group operates or by the EU to regulate rates the Group is permitted to charge; the impact of legal or other proceedings against the Group or other companies in the mobile telecommunications industry; loss of suppliers or disruption of supply chains; the Group’s ability to satisfy working capital and other requirements through access to, bank facilities, funding in the capital markets and operations; changes in statutory tax rates or profit mix which might impact the weighted average tax rate; changes in tax legislation or final resolution of open tax issues which might impact the Group’s tax payments or effective tax rate; and changes in exchange rates, including particularly the exchange rate of pounds sterling to the euro and the US dollar.

Furthermore, a review of the reasons why actual results and developments may differ materially from the expectations disclosed or implied within forward-looking statements can be found under the heading “Other Information—Forward-Looking Statements” in our results announcement for the six months ended 30 September 2008 and under the heading “Principal Risk Factors and Uncertainties” in our Annual Report for the year ended 31 March 2008.. All subsequent written or oral forward-looking statements attributable to the Company or any member of the Group or any persons acting on their behalf are expressly qualified in their entirety by the factors referred to above. No assurances can be given that the forward-looking statements in this document will be realised. Neither Vodafone nor any of its affiliates intends to update these forward-looking statements.

